



CUES is continuously monitoring its overall security posture.

Compliance


We are only successful if our clients are successful and (more than) satisfied with our services, our platform, and our corporation as a whole. This is why our number one goal is to earn and maintain your trust in us – and to continually show our commitment to you.




GDPR ↗



PCI-DSS Compliant 🔒



ISO 27001 Certificate - 2022 ↓



SOC 2 Type II - 2023 Audited (In-progress) 🔒

Data Centers

Our physical servers are hosted and managed within Amazon's data centers as our application and website use Amazon Web Service (known as AWS) technology. Amazon maintains the following security certifications:

- 🔒 SOC1/SSAE 16/ISAE 3402 (formerly SAS 70)
- 🔒 SOC 2
- 🔒 SOC 3
- 🔒 FISMA, DIACAP, FedRAMP
- 🔒 CSM Levels 15
- 🔒 PCI DSS Level 1
- 🔒 ISO 9001 / ISO 27001

Policies

- 🔒 [Data Processing Agreement](#)
- 🔒 [Code of Conduct](#)
- 🔒 [Information Security Policy \(AUP\)](#)
- 🔒 [Information Security Roles and Responsibilities](#)
- 🔒 [Asset Management Policy](#)
- 🔒 [Access Control Policy](#)
- 🔒 [Data Management Policy](#)
- 🔒 [Operations Security Policy](#)
- 🔒 [Human Resource Security Policy](#)
- 🔒 [Physical Security Policy](#)
- 🔒 [Risk Management Policy](#)

Available upon request

Continuous Monitored Tests

🔒 Information Security

- Password Policy
- Security Patches Automatically Applied
- Encryption of Web-Based Admin Access

🌐 Network Security

- Malware Detection Software
- Logging/Monitoring
- Denial of Public SSH
- Unique Accounts Used

🛡️ Data Security

- Security Policy
- System Access Control Policy
- Daily Database Backups
- SSL/TLS Enforced

🔗 Product Security

- NoSQL Database Monitored & Alarmed
- MFA on Accounts
- Terms of Service
- Hard-Disk Encryption

🔗 App Security

- Employee Disclosure Process
- Reasonable Disclosure (Bug Bounty)
- Code Review Process
- Software Development Lifecycle
- Web Application Firewall

👤 Organizational Security

- Disaster Recovery
- Incident Response Team
- Incident Response Plan
- Code of Conduct
- Acceptable Use Policy
- Security Training